



OVERVIEW

One of Australia's leading Universities, utilising over 4,000 desktops throughout their campus, was seeking to reduce the rising costs of high labour intensive maintenance and manage and reduce the associated costs of managing their fleet of desktops.

The scenario represented a perfect case for implementation of VDI across the University.

Australian University employs Diaxon to study View4 & VI4 introduction to reduce high management and maintenance costs

The Business Challenge

One of Australia's leading and oldest Universities were concerned with the on-going high costs and intensive labour maintenance associated with the continuance and management of the University's fleet of approximately 4,000 desktops.

Diaxon was appointed to the project due to their existing experience and acknowledged reputation as leaders in virtual desktop infrastructure (VDI), and having a track record of success in providing other cost and time effective IT solutions for the University.

The Solution

With the imminent launch of View4 and VI4 the program was initially driven by the design and deployment of a 'pilot' VDI solution across the student laboratories using View3 and VI3 with the resultant outcomes informing the upgrade to system 4 once it was released and software was considered stable for deployment.

The Business Benefits

The project was essentially driven in order to deliver real world cost benefits and savings in terms of both IT labour costs and desktop management costs. The benefits provided through the application of VDI were quickly realised on both





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counts. The subsequent implementation to View4 was seamless and the solution is certainly delivering to the expectations of the original pilot program.

The Future

Diaxion’s engagement to this project was based on our historic relationship in delivering robust and honest advice along with agnostic recommendations. This project has furthered our reputation with the IT departments across the faculties of the University and currently sees us involved in additional upgrades.

Client Company Profile

With over 20,000 students and almost 3,000 academic and general staff the IT requirements of a University are paramount to their success and the success of their staff and students.

The University’s research is at the leading edge of knowledge, with research earnings consistently the highest per capita of any university in Australia. Analysis of the impact of publications and citations shows that the University of is ranked in the top 1% in the world in 11 research fields.

The best IT solutions are not about a single solution to a single problem but rather about how the solution complements an entire organisation’s IT strategy and how it might then be optimised across and throughout the organisation.

IT Strategy and Optimisation is a holistic approach to addressing and developing overall IT strategies to address individual business goals and to then integrate them with an IT solution that is optimised to achieve those goals.